



GAUTAM BUDDHA TEACHERS' TRAINING COLLEGE

Mukundganj, Behind Mahendra Nexgen Showroom, Hazaribag-825402 (Jharkhand)
Recognised by ERC-NCTE Bhubaneswar & Affiliated to Vinoba Bhave University,
Hazaribag & JAC Ranchi

Guidelines of Grievance & Redressal Cell

Introduction:

In order to redress individual as well as collective grievances of the B.Ed. College student teachers, a grievance redressal mechanism has been devised.

What is a Grievance?

A grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with college that a student teacher thinks, or even feels, is unfair, unjust or inequitable. Any grievance / complaint relating to sexual harassment and ragging will also be included.

The grievances can be categorised under the following heads:

- Academic
- Non-academic
- Discrimination
- Harassment
- Any other

Please Note: While this platform allows all student teachers to voice their concerns in an open manner, it is imperative that the complainant exercises due diligence and care in deciding what he/she would qualify as a grievance that is serious enough to deserve the attention of this committee comprising of the Principal, faculty and student representatives.

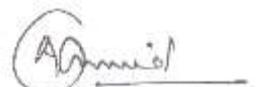
Where is the Grievance box installed?

The grievance box is installed in the library. So student teachers can either write their name or put anonymous grievances in the box during Library hours.

Can the Grievance be sent via any form?

The appropriate grievance can also be sent by filling the below form:

https://docs.google.com/forms/d/e/1FAIpQLSfozakyu6JqNMug-o7EjNBqpu1ZHqR9_KHqmz3JCMGsOPL0FA/viewform?usp=sf_link


PRINCIPAL
Gautam Buddha T.T. College
Hazaribagh (Jharkhand)



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Composition of Grievance & Redressal Cell

Chairman	Dr. Arvind Kumar Yadav
Co-ordinator	Dr. Pramod Prasad
Counselor	Smt. Basundhara Kumari
Student Representatives	Smt. Leena Kumari Smt. Kumari Anjali Mr. Sunil Kumar Gupta

Objectives of Grievance & Redressal Committee

- To provide a mechanism to address student-teachers grievances.
- To take measures to solve the problems faced by student-teachers.
- To create a platform where students can point out their problems regarding various matters.
- To get suggestions from the students for improvement.
- To ensure that the views of each grievant are respected and that any party to a grievance is neither discriminated against nor victimized.
- Take necessary steps for improvement in the light of grievances.

Activities conducted by the Grievance & Redressal Cell are

- Address the student-teachers' grievances with teacher-educators in the Redressal Committee and the Principal.
- Monthly check of the Suggestion box and conveying the suggestions / grievances to the grievance Redressal committee.
- Conduct Group as well as Personal Guidance / Counselling sessions.
- Conduct regular Mentoring sessions.

Process for addressing the Grievance:

1. Measures taken to solve the issues faced by student teachers with a definite time frame of 07 days or earlier as per the gravity of the situation.
Upon receipt of complaint, the teacher educators of the Committee will intimate the Principal.
2. At this stage, based on the nature of the complaint and severity of its possible impact, the Principal will take action to proceed on addressing the concerns while keeping the ethos of the institution.


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Gautam Buddha T.T. College
Hazaribag (Jharkhand)

Grievance & Redressal Committee Members:

1. Dr. Arvind Kumar Yadav (Chairman)
2. Dr. Pramod Prasad (Co-ordinator)
3. Smt. Basundhara Kumari (Faculty Member)
4. Mr. Sunil Kumar Gupta (Faculty Member)
5. Mr. Dashrath Kumar (Faculty Member)
6. Smt. Pushpa Kumari (Faculty Member)
7. Mr. Manish Kumar (Student Nominee)
8. Mr. Uttkarsh (Student Nominee)
9. Miss. Gayatri Kumari (Student Nominee)
10. Mr. Shatrudhan Kumar Das (Student Nominee)

If you want to register your grievance online, then fill all the columns given below carefully.

Link is below-

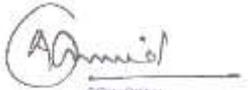
https://docs.google.com/forms/d/e/1FAIpQLSfozakyu6JqNMug-o7EjNBqpu1ZHqR9_KHqzmz3JCMGsOPL0FA/viewform?usp=sf_link

If any query, Please contact to :

Dr. Pramod Prasad (Co-ordinator),

Mob.-7870342624,

Email- pramodprsd089@gmail.com


PRINCIPAL
Gautam Buddha T.T. College
Naxosbagh (Chandernagore)

Anti Ragging & Sexual Harassment Committee

Members:

1. Dr. Arvind Kumar Yadav (Chairman)
2. Smt. Basundhara Kumari (Co-ordinator)
3. Smt. Kumari Anjali (Faculty Member)
4. Smt. Pushpa Kumari (Faculty Member)
5. Mr. Sunil Kumar Gupta (Faculty Member)
6. Mr. Yashwant Kumar (Nominee)
7. Mr. Munna Kumar (Student Nominee)
8. Mr. Umesh Kumar (Student Alumni)
9. Miss Rinki Kumari (Student Nominee)

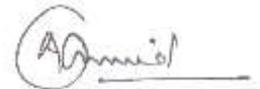
If you are a women and a student/staff/faculty member of Gautam Buddha Teachers' Training College, and if you have any grievance, please contact:

Please contact to :

Smt. Basundhara Kumari (Co-ordinator),

Mob.-9304731326,

Email-vasurani6@gmail.com


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Gautam Buddha T.T. College
Mazra Begh (Chakhand)